

---

# Appendix A

## Glossary

---

**Clinical assessment:** A standardized procedure, with appropriate investigations or tests, to determine the individual physical, mental, or social well-being of a child. Performed at the request of a family or youth and includes a complete record of any findings and advice to the child/youth and family.

**Clinical guidelines:** Systematically developed process flow charts, which assist in decision making about appropriate health or behavioral health care for specific clinical conditions.

**Criteria:** An agreed-upon set of indicators to be used to assess eligibility for service access or change in level of care.

**Evidence-based:** Conscientious, explicit, and judicious use of current best evidence in making decisions about the care of individual patients. This practice integrates individual clinical expertise with the best available external clinical evidence from systematic research, preferably involving randomized controlled trials.

**Functional measures:** Measurement of role performance or capacity in various areas; for youth, these areas include functional capacity within school, home and community, as well as ability to think or perceive surroundings accurately and interact appropriately with others.

**Indicators:** Items that flag particular events, processes or outcomes. Provide a quantitative basis for quality improvement, or sentinel, identifying incidents of care that may trigger further investigation. These indicators may address aspects of the process or outcome of health or behavioral health care delivery.

**Instrument:** Standardized tool whose use is

validated and transferable from one trained user to another.

**Measure:** May be a “process” or “outcome” measure; should be reliable and reproducible for item being measured. Sometimes used synonymously with “instrument” – technically an instrument is used to measure something.

**Medical Necessity:** Despite its name, this term derives from insurance and regulatory origins and is not used in the medical community.

**Outcome:** The extent of change in targeted attitudes, values, behaviors, or conditions between baseline measurement and subsequent points of measurement.

**Outcome domain:** The area or sector in which an outcome is located: health, expense, satisfaction, etc.

**Outcome indicators:** A specific item of information that serves as an incremental measurement that can be used to track a process over time. These items of information describe observable and measurable characteristics or changes that represent achievement of an outcome.

**Outcomes management:** Solutions that begin to ‘close the loop’ between infusing knowledge into the care process and generating new knowledge from empirical data gathered and analyzed as a by-product of evidence based care.

**Outcome research:** Studies that measure the effects of care or service delivery.

**Wrap-around approach:** A philosophical approach which promotes a process of strengths-based, needs-driven care in order to develop individualized responses to children and families in their own communities.

---

# Appendix B

## Resource Contact List

More detailed information about the experience using clinical guidelines of each of the sites described in this study can be obtained by contacting the following individuals:

### Arizona

**Frank Rider**

Director, Children's Services  
Division of Behavioral Health  
Services  
Arizona Department of  
Health Services  
150 North 18th Avenue, Suite 220  
Phoenix, AZ 85007  
Tel: 602-364-4627  
Fax: 602-364-4560  
Email: frider@dhs.state.az.us



### Delaware

**Nancy Widdoes**

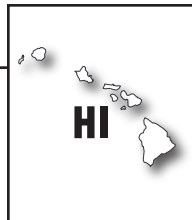
Managed Care System  
Administrator  
Division of Child Mental Health  
Services  
Delaware Department of Services for Children,  
Youth and Families  
1825 Faulkland Road  
Wilmington, DE 19805  
302 633-2603  
Email: nancy.widdoes@state.de.us



### Hawaii

**Alfred M. Arensdorf, M.D.**

Medical Director  
Child and Adolescent  
Mental Health Division  
3627 Kilauea Avenue # 405  
Honolulu, Hawaii 96816  
Tel: 808 733-9230  
Fax: 808 733-9875  
E-mail: amarensd@camhmis.health.state.hi.us



### Michigan

**Jim Wotring**

Director, Programs for Children  
with Serious Emotional  
Disturbances  
Michigan Department of  
Community Health  
Lewis Cass Building 5th Floor  
Lansing, MI 48913  
Tel: 517 241-5775  
Email: wotringj@michigan.gov



### New Jersey

**Marilyn Corradetti**

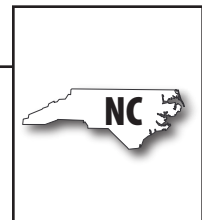
Child Behavioral Health Services  
New Jersey Department  
of Human Services  
222 South Warren Street  
P.O. Box 700  
Trenton, NJ 08625  
Tel: 609 292-4741  
Email: marilyn.corradetti@dhs.state.nj.us



### North Carolina

**Beth Whitaker**

Division of Mental Health  
Department of Health and  
Human Services  
1333 Mountain Shadows Drive  
Morganton, NC 28655  
Tel: 828 433-2618  
Email: beth.whitaker@ncmail.net



---

## Pennsylvania

### Julie Barley

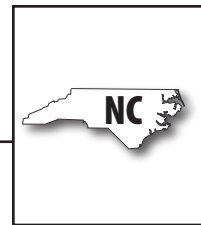
Office of Mental Health and  
Substance Abuse Services  
Pennsylvania Department of  
Public Welfare  
DPW Complex #2  
Shamrock Hall, Building 31  
Harrisburg, PA 17105  
Tel. 717 772-6427  
Email: jbarley@state.pa.us



## Mental Health Services Program for Youth (MHSPY) (MA)

### Katherine Grimes, M.D.

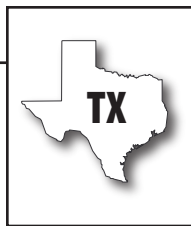
MHSPY Medical Director  
Neighborhood Health Plan  
253 Summer Street  
Boston, MA 02210  
Tel. 617 204-1402  
Email: katherine\_grimes@nhp.org



## Texas

### Barbara L. Fountain

Community Mental Health  
Program Services  
Texas Department of  
State Health Services  
Mail Code 2018  
909 W. 45th Street  
Austin, Texas 78751  
Tel. 512 206-5575  
Email: Barbara.fountain@dshs.state.tx.us



## Wraparound Milwaukee

### Milwaukee County (WI)

### Bruce Kamradt

Director, Milwaukee County  
Behavioral Health  
Milwaukee Wraparound  
2760 N. Hartung Avenue  
Milwaukee, WI 53210  
Email: bkamrad@wrapmilw.org



## Community Mental Health Authority of Clinton, Eaton, Ingham Counties (MI)

### Al Way

Children's Services  
812 E. Jolly Road  
Lansing, MI 48910  
Tel. 517 346-8011  
Email: way@ceicmh.org



## Dawn Project

### Marion County (IN)

### Knute Rotto

CEO, Choices, Inc.  
4701 Keystone  
Indianapolis, IN 46205  
Tel. 317 205-8202  
Email: krotto@ChoicesTeam.org



---

# Publications of the HC RTP

Publications of the Health Care Reform Tracking Project (HC RTP) are available on-line as viewable/printable Adobe Acrobat PDF files:

[http://rtckids.fmhi.usf.edu/rtcpubs/hctrking/pubs/promising\\_approaches/index](http://rtckids.fmhi.usf.edu/rtcpubs/hctrking/pubs/promising_approaches/index) or

<http://pubs.fmhi.usf.edu> click Online Publications (By Subject)

Reports of the Health Care Reform Tracking Project (HC RTP) are also available in print from the Research and Training Center for Children's Mental Health, at the Louis de la Parte Florida Mental Health Institute, University of South Florida, 13301 Bruce B. Downs Boulevard, Tampa, FL., (813) 974-6271.

## HC RTP Promising Approaches Series

Pires, S. A., & Grimes, K. E. (2005). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 8: Clinical decision making approaches for child/adolescent behavioral health care in public sector managed care systems*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #211-8)**

Armstrong, M. I., (2005). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 7: Care Management in public sector managed care systems*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #211-7)**

Wood, G. M., (2004). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 6: Family involvement in managed care systems*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #211-6)**

Stroul, B. A., (2003). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 5: Serving youth with serious and complex behavioral health needs in managed care systems*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #211-5)**

Armstrong, M. I., (2003). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 4: Accountability and quality assurance in managed care systems*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #211-4)**

---

Hepburn, K. & McCarthy, J. (2003). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 3: Making interagency initiatives work for the children and families in the child welfare system*. Washington, DC: National Technical Assistance Center for Children's Mental Health, Georgetown University Center for Child and Human Development. **(Georgetown University Publication #211-3)**

McCarthy, J. & McCullough, C. (2003). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 2: A view from the child welfare system*. Washington, DC: National Technical Assistance Center for Children's Mental Health, Georgetown University Center for Child and Human Development. **(Georgetown University Publication #211-2)**

Pires, S.A. (2002). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 1: Managed care design & financing*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #211-1)**

## HC RTP Consensus Conference 2003

Stroul, B.A., Pires, S.A., & Armstrong, M.I. (2003). *Health care reform tracking project: Using research to move forward: A consensus conference on publicly funded managed care for children and adolescents with behavioral health disorders and their families—September 29–30, 2003*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #215)**

## HC RTP State Surveys

Stroul, B.A., Pires, S.A., & Armstrong, M.I. (2003). *Health care reform tracking project: Tracking state managed care systems as they affect children and adolescents with behavioral health disorders and their families — 2003 State Survey*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(FMHI Publication #212-4)**

Stroul, B.A., Pires, S.A., & Armstrong, M.I. (2001). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families — 2000 State Survey*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(New FMHI Publication #212-3, formerly FMHI Publication #198)**

Pires, S.A., Armstrong, M.I., & Stroul, B.A. (1999). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families — 1997/98 State Survey*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. **(New FMHI Publication #212-2, formerly FMHI Publication #175)**

---

Pires, S.A., Stroul, B.A., Roebuck, L., Friedman, R.M., & Chambers, K.L. (1996). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families—1995 State Survey*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. (**New FMHI Publication #212-1**, formerly FMHI Publication #212) No PDF available, out of print.

## HCRTTP Impact Analyses

Pires, S.A., Stroul, B.A., & Armstrong, M.I. (2000). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families—1999 Impact Analysis*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. (**New FMHI Publication #213-2**, formerly FMHI Publication #183)

Stroul, B.A., Pires, S.A., & Armstrong, M.I. (1998). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families—1997 Impact Analysis*. Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. (**New FMHI Publication #213-1**, formerly FMHI Publication #167) No PDF available.

## HCRTTP Issue Briefs

The following Issue Briefs are available from the National Technical Assistance Center for Children's Mental Health, Georgetown University Center for Child and Human Development, 3307 M Street, NW, Washington, DC 20007, (202) 687-5000:

Pires, S. A. (2002). *Issue Brief 4. Accountability for Children with Behavioral Health Disorders in Publicly Financed Managed Care Systems*. Washington, D.C.: National Technical Assistance Center for Children's Mental Health, Georgetown University Child Development Center.

Pires, S. A. (2002). *Issue Brief 3. Financing and Risk*. Washington, D.C.: National Technical Assistance Center for Children's Mental Health, Georgetown University Child Development Center.

Stroul, B. A. (2002). *Issue Brief 2. Special Provisions for Youth with Serious and Complex Behavioral Health Needs in Managed Care Systems*. Washington, D.C.: National Technical Assistance Center for Children's Mental Health, Georgetown University Child Development Center.

Stroul, B. A. (2002). *Issue Brief 1. Service Coverage and Capacity in Managed Care Systems*. Washington, D.C.: National Technical Assistance Center for Children's Mental Health, Georgetown University Child Development Center.



---

## HC RTP Special Analyses: Child Welfare

The following special analyses related to the child welfare population are available from the National Technical Assistance Center for Children's Mental Health, Georgetown University Center for Child and Human Development, 3307 M Street, NW, Washington, DC 20007, (202) 687-5000:

McCarthy, J. & Valentine, C. (2000). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families—Child Welfare Impact Analysis—1999*. Washington, D.C.: National Technical Assistance Center for Children's Mental Health, Georgetown University Child Development Center.

Schulzinger, R., McCarthy, J., Meyers, J., de la Cruz Irvine, M., & Vincent, P. (1999). *Health care reform tracking project: Tracking state health care reforms as they affect children and adolescents with behavioral health disorders and their families—Special Analysis—Child Welfare Managed Care Reform Initiatives*. Washington, D.C.: National Technical Assistance Center for Children's Mental Health, Georgetown University Child Development Center.

## Featuring

- Introduction to HC RTP
- Methodology for Promising Approaches Series
- Overview PAS 8: Clinical Decision Making...in Public Sector Managed Care Systems (MCS)
- Issues and Challenges
- Descriptions of Clinical Guidelines/Criteria Used
- Standardized Instruments Proprietary and Open Domain (CAFAS, CASII, YSR, CANS...more)
- State-Developed Clinical Guidelines
- AZ Uniform Behavioral Health Assessment
- DE Clinical Services Management Criteria
- HW Interagency Performance Standards and Practice
- PA Guidelines/Health Necessity & Best Practice
- TX Recommended Assessment Guidelines
- Formal Wraparound Approaches and Fidelity Index
- IN The Dawn Project
- MA Mental Health Services Program for Youth
- WI Wraparound Milwaukee Guidelines
- Synthesis of Findings 12-Site Sample
- Multiple Uses for Clinical Decision Making Guidelines
- Observations about Instruments and Guidelines
- State and Local Descriptions with...
- Overviews, Goals, Background/Descriptions, Experience to Date, Lessons Learned
- Challenges and Problems
- Resources and Contact List
- Availability of Reports and Analyses of the HC RTP
- Order Forms for PAS 8 and Other HC RTP Publications

## HC RTP Health Care Reform Tracking Project

Tracking State Managed Care Systems as They Affect Children and Adolescents with Behavioral Health Disorders and their Families

## Promising Approaches

for Behavioral Health Services to Children and Adolescents and Their Families in Managed Care Systems

### 8: Clinical Decision Making... in Public Sector Managed Care Systems

Sheila A. Pires M.P.A. and Katherine E. Grimes M.D., M.P.H.

Research and Training Center for Children's Mental Health  
Department of Child and Family Studies

Louis de la Parte Florida Mental Health Institute  
University of South Florida  
Tampa, Florida

National Technical Assistance Center for Children's Mental Health  
Georgetown University Center for Child and Human Development  
Washington, D.C.

Human Service Collaborative  
Washington, D.C.

**\$10<sup>00</sup>**  
While Supplies Last  
**120 Pages**

Request  
FMHI Technical  
Document  
#211-8

## HC RTP Technical Publications in print and/or on-line as Acrobat PDF files:

[http://rtckids.fmhi.usf.edu/rtpubs/hctrking/pubs/promising\\_approaches/index](http://rtckids.fmhi.usf.edu/rtpubs/hctrking/pubs/promising_approaches/index) or  
<http://pubs.fmhi.usf.edu> click [Online Publications](#) (By Subject)

- **HC RTP Consensus Conference-2003**-Doc. #215 (White Bk)
- **2003 State Survey**-Doc. #212-4 (Olive Bk)
- **2000 State Survey**-Doc. #212-3 old #198 (Purple Bk)
- **1997/98 State Survey**-Doc. #212-2 old #175 (Blue Bk)
- **1999 Impact Analysis**-Doc. #213-2 old #183 (Green Bk)
- **1997 Impact Analysis**-Doc. #213-1 old #167 Print only (Red Bk)
- **Promising Approaches Series**
  - Clinical Decision Making in PS MCS-Doc. #211-8 (Brown Bk)
  - Care Management in Pub Sec MCS-Doc. #211-7 (Red Bk)
  - Family Involvement in MC Systems-Doc. #211-6 (Aqua Bk)
  - Serving Youth w/Serious BH Needs-Doc. #211-5 (Black Bk)
  - Accountability & Quality Assurance-Doc. #211-4 (Purple Bk)
  - Interagency Initiatives-Doc. #211-3 (Green Bk)
  - Child Welfare View-Doc. #211-2 (Burgundy Bk)
  - Managed Care Design & Financing- #211-1 (Blue Bk)

## FMHI Library/Technical Publications

Louis de la Parte  
Florida Mental Health Institute  
University of South Florida  
13301 Bruce B. Downs Boulevard  
Tampa, FL 33612-3899

Phone: 813-974-4471

Fax: 813-974-7242

SunCom Phone: 574-4471

Sun Com Fax: 574-7242

Email: [cone@fmhi.usf.edu](mailto:cone@fmhi.usf.edu)



Louis de la Parte  
Florida Mental Health Institute

**Suggested Citation:** Pires, S. A., & Grimes, K. E. (2005). *Health care reform tracking project (HC RTP): Promising approaches for behavioral health services to children and adolescents and their families in managed care systems — 8: Clinical decision making approaches for child/adolescent behavioral health care in public sector managed care systems.* Tampa, FL: University of South Florida, Louis de la Parte Florida Mental Health Institute (FMHI), Research and Training Center for Children's Mental Health. (FMHI Publication #211-8)

### To Order, Mail or Fax this Form with Payment to:

FMHI Library/Technical Publications  
Louis de la Parte Florida Mental Health Institute (FMHI)  
The University of South Florida  
13301 Bruce B. Downs Blvd. • Tampa, FL 33612-3899

Fax: 813-974-7242

SunCom Fax: 574-7242

Phone: 813-974-4471

SunCom Phone: 574-4471

Email: [cone@fmhi.usf.edu](mailto:cone@fmhi.usf.edu)

☐ Please send \_\_\_ copies of the *HC RTP: Promising Approaches 8: Clinical Decision Making...in Public Sector Managed Care Systems.*

FMHI Doc. #211-7. (\$10 each copy-Including Shipping and Handling)

Payment accepted by Purchase Order, Check, or Money Order payable to:  
**Louis de la Parte FMHI Auxiliary Fund**

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization/Agency \_\_\_\_\_

Street Address \_\_\_\_\_ Suite \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

County \_\_\_\_\_ Country \_\_\_\_\_

( ) \_\_\_\_\_ ( ) \_\_\_\_\_  
Phone Fax

Email \_\_\_\_\_

Web Address \_\_\_\_\_





**Research and Training Center for Children's Mental Health**

Department of Child and Family Studies

**Louis de la Parte Florida Mental Health Institute**

**University of South Florida**

Tampa, FL

**National Technical Assistance Center for Children's Mental Health**

**Georgetown University Center for Child and Human Development**

Washington, DC

**Human Service Collaborative**

Washington, DC



## HCRTP Health Care Reform Tracking Project

Tracking State Managed Care Systems as They Affect Children and Adolescents with Behavioral Health Disorders and their Families

### Clinical Decision Making Approaches...in Public Sector Managed Care Systems

By:

Sheila A. Pires, M.P.A.  
Katherine E. Grimes, M.D., M.P.H.

### Produced in Cooperation with:

Research and Training Center  
for Children's Mental Health  
Department of Child and Family Studies  
Louis de la Parte Florida Mental Health Institute  
University of South Florida  
Tampa, Florida

National Technical Assistance Center  
for Children's Mental Health  
Georgetown University Center  
for Child and Human Development  
Washington, D.C.

Human Service Collaborative  
Washington, D.C.

### HCRPT Technical Publications in print and/or on-line as Acrobat PDF files:

[http://rtckids.fmhi.usf.edu/rtpubs/hctrking/pubs/promising\\_approaches/index](http://rtckids.fmhi.usf.edu/rtpubs/hctrking/pubs/promising_approaches/index) or  
<http://pubs.fmhi.usf.edu> click **Online Publications** (By Subject)



National Institute on Disability and Rehabilitation Research



U.S. DEPARTMENT OF HEALTH AND HUMAN SERVICES  
Substance Abuse and Mental Health Services Administration  
Center for Mental Health Services  
[www.samhsa.gov](http://www.samhsa.gov)



Research and Training Center  
for Children's Mental Health

### FMHI Library/Technical Publications

Louis de la Parte  
Florida Mental Health Institute  
University of South Florida  
13301 Bruce B. Downs Boulevard  
Tampa, FL 33612-3899

Phone: 813-974-4471

Fax: 813-974-7242

SunCom Phone: 574-4471

Sun Com Fax: 574-7242

Email: [cone@fmhi.usf.edu](mailto:cone@fmhi.usf.edu)



Louis de la Parte  
Florida Mental Health Institute

© 2005 The Louis de la Parte Florida Mental Health Institute

### HCRPT Technical Publications are also available at no cost, as Adobe Acrobat PDF files, on-line:

[http://rtckids.fmhi.usf.edu/rtpubs/hctrking/pubs/promising\\_approaches/index](http://rtckids.fmhi.usf.edu/rtpubs/hctrking/pubs/promising_approaches/index) or  
<http://pubs.fmhi.usf.edu> click **Online Publications** (By Subject)

### To order HCRPT Publications in print:

#### • Consensus Conference 2003

☐ Consensus Conference 2003 .....send # \_\_\_\_ copies @ \$10 \_\_\_\_  
Doc. #215 (White Book)

#### • State Surveys

☐ 2003 State Survey.....send # \_\_\_\_ copies @ \$12 \_\_\_\_  
Doc. #212-4 (Olive Book)

☐ 2000 State Survey.....send # \_\_\_\_ copies @ \$12 \_\_\_\_  
Doc. #212-3 old #198 (Purple Book)

☐ 1997/98 State Survey.....send # \_\_\_\_ copies @ \$10 \_\_\_\_  
Doc. #212-2 old #175 (Blue Book)

#### • Impact Analyses

☐ 1999 Impact Analysis.....send # \_\_\_\_ copies @ \$15 \_\_\_\_  
Doc. #213-2 old #183 (Green Book)

☐ 1997 Impact Analysis .....send # \_\_\_\_ copies @ \$8 \_\_\_\_  
Doc. #213-1 old #167 Print only (Red Book)

#### • Promising Approaches Series

☐ PAS #8: Clinical Decision Making in PS MCS.....send # \_\_\_\_ @ \$10 \_\_\_\_  
Doc. #211-8 (Brown Book)

☐ PAS #7: Care Management in Public Sect MCS ....send # \_\_\_\_ @ \$6 \_\_\_\_  
Doc. #211-7 (Red Book)

☐ PAS #6: Family Involvement in MC Systems .....send # \_\_\_\_ @ \$6 \_\_\_\_  
Doc. #211-6 (Aqua Book)

☐ PAS #5: Serving Youth w/Serious BH Needs .....send # \_\_\_\_ @ \$6 \_\_\_\_  
Doc. #211-5 (Black Book)

☐ PAS #4: Accountability & Quality Assurance .....send # \_\_\_\_ @ \$6 \_\_\_\_  
Doc. #211-4 (Purple Book)

☐ PAS #3: Interagency Initiatives.....available Georgetown University  
Doc. #211-3 (Green Book)

☐ PAS #2: Child Welfare View.....available Georgetown University  
Doc. #211-2 (Burgundy Book)

☐ PAS #1: Managed Care Design & Financing send # \_\_\_\_ @ \$6 \_\_\_\_  
#211-1 (Blue Book)

### To Order, Mail or Fax this Form

Total Due \_\_\_\_\_

### with Payment to:

FMHI Library/Technical Publications  
Louis de la Parte Florida Mental Health Institute (FMHI)  
The University of South Florida  
13301 Bruce B. Downs Blvd.  
Tampa, FL 33612-3899

Fax: 813-974-7242

SunCom Fax: 574-7242

Phone: 813-974-4471

SunCom Phone: 574-4471

Email: [cone@fmhi.usf.edu](mailto:cone@fmhi.usf.edu)

Payment accepted by Purchase Order, Check, or Money Order payable to: Louis de la Parte FMHI Auxiliary Fund



Louis de la Parte  
Florida Mental Health Institute

Name \_\_\_\_\_ Title \_\_\_\_\_

Organization/Agency \_\_\_\_\_

Street Address \_\_\_\_\_ Suite \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

County \_\_\_\_\_ County \_\_\_\_\_

( ) \_\_\_\_\_ ( ) \_\_\_\_\_  
Phone Fax

Email \_\_\_\_\_

Web Address \_\_\_\_\_