
Useful Resources

The care management programs identified both in-home resources that are available to other communities, and external resources that the sites found helpful.

• **Child and Family Teams-Maricopa County, AZ**

The following documents are available at www.hs.state.az.us

- Child and Family Teams Practice Improvement Protocol
- Child and Family Teams Technical Assistance Document
- Child and Family Team Process Encounters/Billing Codes Matrix

The Family Involvement Center has developed a checklist with the Eight Core Skills for Family Support Partners that can be used in the recruitment and selection process.

External resources identified by the sites typically were related to training, technical assistance, and consultation. Training consultants included Pat Miles, Vroon Vandenberg, and the TA Partnership resources offered to Child Mental Health Initiative sites by AIR. In the area of coaching, Paul Vincent's Policy and Practice Group was named.

For training of clinicians regarding the wraparound process and the use of Child and Family Teams, the site recommended the use of a "relational stance" in clinical treatment. The approach is taken from:

Madsen, William C. (1999). *Collaborative Therapy with Multi-Stressed Families: From Old Problems to New Futures*. New York: The Guilford Press.

• **Coordinated Family Focused Care: MA**

Materials available include a Program Description and Operations Manual, position descriptions, a quality management plan and resource materials.

- Child and Adolescent Continuous Treatment Teams: Tennessee
- Child and Adolescent Continuous Treatment Teams Clinical Guidelines

• **Care Coordination—Wraparound Milwaukee, WI**

Wraparound Milwaukee offers training and technical assistance to states and communities. Materials that are available include: the provider contract, training curriculum for the Certification process for Care Coordinators, quality assurance policies and procedures.

• **Service Coordination—The Dawn Project, Marion County, IN**

The Dawn project has job descriptions, best practice guidelines, productivity standards, a Service Coordinator Resource Manual, and a binder of Training Resources and Materials. Dawn also offers training and technical assistance to states and communities.