
Resources

More detailed information about each of the accountability approaches described in this paper can be obtained from the following individuals:

Allegheny County, Pennsylvania

Mary Fleming, CEO
Allegheny HealthChoices, Inc.
444 Liberty Avenue, Suite 240
Gateway 4
Pittsburgh, PA 15222
Phone: (412) 325-1100, Ext. 771
E-mail: mfleming@ahci.org

Delaware

Nancy Widdoes
Delaware Department of Services for
Children, Youth and Families
1825 Faulkland Road
Wilmington, DE 19805
Phone: (302) 633-2603
E-mail: nwiddoes@state.de.us

Pennsylvania

Michael Root
Commonwealth of Pennsylvania
Mental Health and Substance Abuse
Services
Beechmont Building #32
PO Box 2675
Harrisburg, PA 17105
Phone: (717) 772-7992
E-mail: miroot@state.pa.us

Iowa

Dennis Janssen, Bureau Chief
Bureau of Managed Care & Clinical
Services
Department of Human Services
Hoover State Office Building
Fifth Floor, NE
Des Moines, IA 50319
Phone: (515) 281-8747
E-mail: djansse@dhs.state.ia.us

Dawn Project

Knute Rotto
Indiana Behavioral Health Choices
4701 North Keystone Avenue, Suite 150
Indianapolis, IN 46205
Phone: (317) 205-8202
E-mail: krotto@kidwrap.org

Utah

Lori Cerar
Utah Allies with Families
450 East 1000 North, Suite 311
North Salt Lake, UT 84054
Phone: (801) 292-2515
Email: awfamilies@msn.com

Delaware County, PA

Christina Corp
Delaware County Parents Involved Network
135 Long Lane, 3rd Floor
Upper Darby, PA 19082-3116
Phone: (610) 713-9401
E-mail: ccorp@mhasp.org

The following national groups and organizations have useful information and resources in the areas of accountability and quality assurance in managed care systems.

The Children's Mental Health Benchmarking Project

The goal of this project is to gather, compare, and disseminate administrative data from states and counties so that policymakers can compare their own locality to others in regard to certain key indicators. The project focuses on developing indicators in the domains of access, utilization, expenditures and intersystem involvement.

Contact Information:

Richard H. Dougherty
Dougherty Management Associates, Inc.
(721) 865-8003
E-mail: public@doughertymanagement.com
Web: <http://www.doughertymanagement.com/>

Outcomes Roundtable for Children and Families

The mission for the Outcomes Roundtable is to bring together multiple perspectives and expertise to provide leadership that stimulates culturally competent and data driven improvement in policy, practice, and research for children and youth with emotional and behavioral problems and their families. The current focus is the development of an appropriate outcome accountability system within child service systems.

Contact Information:

Ann Doucette
E-mail: adoucette@aol.com
Trina Osher
E-mail: tosher3@comcast.net

The Forum on Performance Measures in Behavioral Healthcare and Related Service Systems

The purpose of the Forum is to facilitate common approaches to the development, testing, and adoption of performance measures in behavioral healthcare and related services. The Forum provides a venue for collaboration, coordination, and communication among various initiatives, both public and private, which are working to measure service access and delivery, quality, and outcomes.

Contact Information:

John Bartlett
(404)942-3616
E-mail: johnbarlett@performancemeasures.org