

Technical Assistance Materials Available from States Related to Managed Care

Type of Material	Available From	Mental Health Contact Person	Substance Abuse Contact Person
Request for Proposal	Arkansas	Anne Wells 501-689-9166	
	Delaware		Julian Taplin 302-633-2600
	Florida	David Fairbanks 850-487-2920	
	Iowa	Candi Nardini 515-242-6021	Janet Zwick 515-281-4417
	Minnesota	Bill Novak 612-296-1725	
	Nebraska	Mark DeKraai 402-479-5512	
	New Jersey	Lucy Keatings 609-777-0740	
	New York	Marcia Fazio 578-473-6902	
	Oregon		Barbara Cinaglio 503-945-5763
	Pennsylvania	Michael Tichner 717-772-7950	
	Texas		Karen Petagrue 512-349-6615
Medical/Clinical Necessity Criteria	California	Teri Barthels 916-654-5691	
	Connecticut	Karen Anderson 860-550-6683	
	Delaware		Julian Taplin 302-633-2600
	Iowa	Candi Nardini 515-242-6021	Janet Zwick 515-281-4417
	Missouri	Ed Morris 573-751-8028	
	Nebraska	Mark DeKraai 402-479-5512	
	New Jersey	Lucy Keatings 609-777-0740	
	New York	Marcia Fazio 578-473-6902	
	North Carolina	Tara Larson 919-733-0597	Stuart Berde, 919-733-0596

Type of Material	Available From	Mental Health Contact Person	Substance Abuse Contact Person
Medical/Clinical Necessity Criteria (Continued)	Oregon		Barbara Cinaglio 503-945-5763
	Pennsylvania	Michael Tichner 717-772-7950	
	South Carolina	Dave Mahrer 803-898-8576	
	South Dakota		Barry Pillen 605-773-3123
	Vermont		Denis Barton 802-651-1564
	Wisconsin	Eleanor McLean 608-266-6838	
Standards for Professionals	District of Columbia		Donna Folkemer 202-645-5064
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina	Tara Larson 919-733-0597	
	Oregon		Barbara Cinaglio 503-945-5763
	South Carolina	Dave Mahrer 803-898-8576	
	South Dakota		Barry Pillen 605-773-3123
	Wisconsin	Eleanor McLean 608-266-6838	
Standards for Programs	Delaware		Julian Taplin 302-633-2600
	District of Columbia		Donna Folkemer 202-645-5064
	Iowa		Janet Zwick 515-281-4417
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina	Tara Larson 919-733-0597	
	Oregon		Barbara Cinaglio 503-945-5763
	Texas		Karen Petagrue 512-349-6615
	South Dakota		Barry Pillen 605-773-3123
	Wisconsin	Eleanor McLean 608-266-6838	

Type of Material	Available From	Mental Health Contact Person	Substance Abuse Contact Person
Level of Care Criteria	Delaware		Julian Taplin 302-633-2600
	Illinois		Lillian Pickup 312-814-2436
	Iowa		Janet Zwick 515-281-4417
	New Jersey	Lucy Keatings 609-777-0740	
	Missouri	Ed Morris 573-751-8028	
	North Carolina	Tara Larson 919-733-0597	Stuart Berde 919-733-0596
	South Dakota		Barry Pillen 605-773-3123
	Texas		Karen Petagrue 512-349-6615
	Wisconsin	Eleanor McLean 608-266-6838	
Quality Measurement Criteria	Delaware		Julian Taplin 302-633-2600
	Iowa	Candi Nardini 515-242-6021	
	Michigan	Jim Wotring 517-335-9101	
	New Jersey	Lucy Keatings 609-777-0740	
	Oregon		Barbara Cinaglio 503-945-5763
	Pennsylvania	Michael Tichner 717-772-7950	
	South Carolina	Dave Mahrer 803-898-8576	
	North Carolina		Stuart Berde 919-733-0596
	Texas		Karen Petagrue 512-349-6615
	Utah	Mary Ann Williams 801-538-4268	
	Vermont		Denis Barton 802-651-1564
Grievance & Appeals Procedures	Delaware		Julian Taplin 302-633-2600
	District of Columbia		Donna Folkemer 202-645-5064

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Grievance & Appeals Procedures (Continued)	Arkansas	Anne Wells 501-689-9166	
	California	Teri Barthels 916-654-5691	
	Connecticut	Karen Anderson 860-550-6683	
	Indiana		Robert Tyburski 317-232-7883
	Minnesota	Bill Novak 612-296-1725	
	Missouri	Ed Morris 573-751-8028	
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina	Tara Larson 919-733-0597	Stuart Berde 919-733-0596
	Pennsylvania	Michael Tichner 717-772-7950	
	Rhode Island		
	South Carolina	Dave Mahrer 803-898-8576	
	Tennessee		Frazier Beverly 615-741-4498
	Texas		Karen Petagrue 512-349-6615
	Wisconsin	Eleanor Mc Lean 608-266-6838	
Capitation/Case Rate Setting Methods	District of Columbia		Donna Folkemer 202-645-5064
	Indiana	Jim Phillips 317-232-7934	Robert Tyburski 317-232-7883
	Iowa		Janet Zwick 515-281-4417
	Missouri	Ed Morris 573-751-8028	
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina	Tara Larson 919-733-0597	Stuart Berde 919-733-0596
	Oklahoma	Beverly Smallwood 918-581-2865	
	Vermont		Denis Barton 802-651-1564

Type of Material	Available From	Mental Health Contact Person	Substance Abuse Contact Person
Capitation/Case Rate Setting Methods (Continued)	Wisconsin	Eleanor McLean 608-266-6838	
Risk Adjustment Methods	District of Columbia		Donna Folkemer 202-645-5064
	Missouri	Ed Morris 573-751-8028	
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina	Tara Larson 919-733-0597	
	Oklahoma	Beverly Smallwood 918-581-2865	
	Vermont		Denis Barton 802-651-1564
Contracts with Managed Care Entities	District of Columbia		Donna Folkemer 202-645-5064
	California	Teri Barthels 916-654-5691	
	Indiana	Jim Phillips 317-232-7934	Robert Tyburski 317-232-7883
	Iowa	Candi Nardini 515-242-6021	Janet Zwick 515-281-4417
	Nebraska	Mark DeKraai 402-479-5512	
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina	Tara Larson 919-733-0597	Stuart Berde 919-733-0596
	Vermont		Denis Barton 802-651-1564
	Wisconsin	Eleanor McLean 608-266-6838	
Health Care Reform Legislation	Missouri	Ed Morris 573-751-8028	
	Nebraska	Mark DeKraai 402-479-5512	
	New Jersey	Lucy Keatings 609-777-0740	
	New York	Marcia Fazio, 578-473-6902	
	North Carolina	Tara Larson 919-733-0597	

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Health Care Reform Legislation (Continued)	Oregon		Barbara Cinaglio 503-945-5763
Outcome Measures for Children & Adolescents with Emotional & Substance Abuse Disorders (Continued)	California	Teri Barthels 916-654-5691	
	Florida	David Fairbanks 850-487-2920	
	Idaho	Anna Sever 208-334-5706	
	Iowa		Janet Zwick 515-281-4417
	Michigan	Jim Wotring 517-335-9101	
	Missouri	Ed Morris 573-751-8028	
	New Jersey	Lucy Keatings 609-777-0740	
	North Carolina		Stuart Berde 919-733-0596
	Oregon		Barbara Cinaglio 503-945-5763
	South Carolina	Dave Mahrer 803-898-8576	
	Texas		Karen Petagrue 512-349-6615
	Virginia	Molly Brunk 804-225-2967	
	Vermont		Denis Barton 802-651-1564
Wisconsin	Eleanor McLean 608-266-6838		
Outcome "Report Card"	Indiana	Jim Phillips 317-232-7934	Robert Tyburski 317-232-7883
	Iowa		Janet Zwick 515-281-4417
	Missouri	Ed Morris 573-751-8028	
	New Jersey	Lucy Keatings 609-777-0740	
	Oregon		Barbara Cinaglio 503-945-5763
	Virginia	Molly Brunk 804-225-2967	

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Outcome “Report Card” (Continued)	Wisconsin	Eleanor McLean 608-266-6838	
Practice Guidelines	South Dakota		Barry Pillen 605-773-3123
Medicaid Waiver Procedures	District of Columbia		Donna Folkemer 202-645-5064
	California	Teri Barthels 916-654-5691	
	Delaware		Julian Taplin 302-633-2600
	Indiana	Jim Phillips 317-232-7934	
	Iowa	Candi Nardini 515-242-6021	Janet Zwick 515-281-4417
	Michigan	Jim Wotring 517-335-9101	
	Missouri	Ed Morris 573-751-8028	
	New Jersey	Lucy Keatings 609-777-0740	
	New York	Marcia Fazio 578-473-6902	
	North Carolina	Tara Larson 919-733-0597	Stuart Berde 919-733-0596
	Oregon		Barbara Cinaglio 503-945-5763
	Pennsylvania	Michael Tichner 717-772-7950	
	South Dakota		Barry Pillen 605-773-3123

Appendix B

Technical Assistance Materials Available from States Related to Managed Care