Wraparound Supervisor Adherence Measure (W-SAM): A Pilot

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Rationale
- Supervision identified as a critical aspect of Wraparound
- No tool to date to measure this aspect of Wraparound
- Concept adapted from Multisystemic Treatment’s (MST) Supervisor Adherence Measure (SAM)

Rationale
- WFI-3.0 measures adherence to Wraparound principles from the Youth, Caregiver, and Resource Facilitator perspective
- WOF-2.0 measures the Child and Family Team aspect of Wraparound

Measure
- Facilitator rates the Clinical Program Manager (CPM)
- 40 Items
- Likert Scale (1 = Never; 5 = Almost Always)
- Administered semi-annually
- N = 52
- Highly reliable (alpha = .92)

IMPLEMENTATION
- Sponsorship from the Directors
- Program quality improvement versus “mandate”
- Immediate feedback

Continuous Quality Improvement
- 3-Tiered: Agency-wide, Program, and Individual
- Training and Coaching
- Evaluation
- Performance Appraisal
- Quarterly 360 feedback
- Annual
Continuous Quality Improvement

- Trend: Correlation between supervisor focus on the Wraparound process and youth outcomes
  - Treatment goals met $r = .65$ ($p = .08$)
- Trend analyses
  - Fidelity consistency over time
  - What factors affect fidelity
  - Learning curve with new manager or facilitators

Next Steps

- Continue pilot
- Conduct further analyses on the psychometric properties of the scale
  - Factor analyses
  - Items reduction
- Develop a similar measure for Family Specialists and Program Supervisors

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